**Hearing Healthcare Providers California**

**One Capitol Mall, Suite 800**

**Sacramento, CA 95814**

**Phone (916) 447-1975**

**Fax (916) 444-7462**

**www.hhpca.org**

**Hearing HealthCare Providers California Code of Ethics**

As a licensed Hearing Aid Dispenser, I pledge to abide by all federal, state and local laws applicable to the dispensing of hearing aids.

As a member in good standing of the Hearing HealthCare Providers California, I further pledge that:

I will recommend the purchase of a hearing aid only in those cases in which the customer will benefit from its use.

I will maintain a permanent office, open on a regular schedule, and equipped with adequate testing facilities.

If will keep myself informed about new developments in techniques and equipment.

If within 45 days of purchase I receive a written opinion by a physician that an aid sold by me does not provide sufficient improvement that upon return of the aid I will refund the full purchase price, less a reasonable fee for service. This service charge will be disclosed prior to the purchase.

In the event that I am unable to reach a mutually agreeable financial settlement with an unsatisfied client, I will advise the client to submit the dispute to the Hearing HealthCare Providers California for arbitration, and I will abide by the findings of the Association.